

29 March 2021 | [Operations](#) [1]

Virgin Australia services to and from Brisbane [2]



29 March 2021: Virgin Australia services to and from Brisbane today are operating as normal. The airline's Guest Contact Centre is experiencing higher than normal call volumes. Customers who are not travelling in the next 72 hours should call back at a later stage.

Comments from a Virgin Australia Group spokesman:

Due to the evolving situation in Greater Brisbane, States and Territories are implementing revised border restrictions. Customers should ensure they check the latest information on the respective Government websites prior to travel.

While services are currently operating as normal today, changes to customer demand and booking trends may require us to adjust our forward schedule.

Due to higher than normal call volumes, Customers who wish to cancel or make changes to their booking should do so on our website. Options include the ability to rebook on alternative Virgin Australia services or obtain a travel credit for use at a later stage.

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