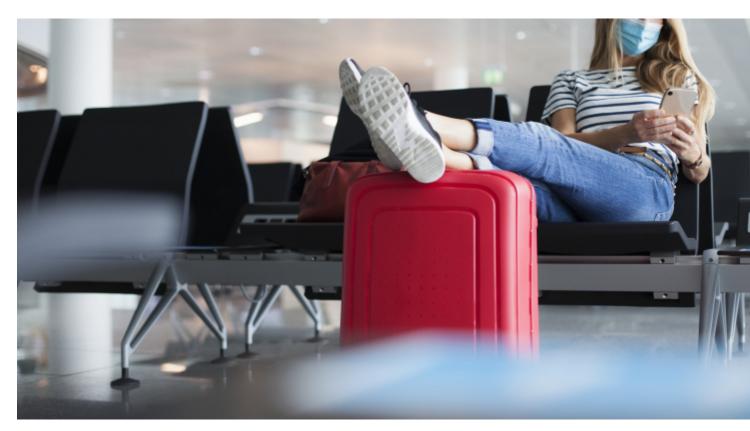
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14 January 2021 | Customer [1]

Virgin Australia extends free booking flexibility for travel until 30 June 2021 [2]



- Virgin Australia announces change fee-free flights for bookings made on or before 31 March 2021, for travel until 30 June 2021
- Airline drops 300,000 sale fares from just \$69 until midnight AEDT tonight

Virgin Australia will be the first Australian airline to offer booking flexibility for travel until 30 June 2021, under a revised customer policy announced today.

The extended flexibility, part of Virgin Australia's 'Passenger Promise', will see Australian travellers able to make unlimited date changes to their bookings, without incurring any change fees, for bookings made by 31 March 2021, for travel until 30 June 2021.

A Virgin Australia Group spokesman said that today's announcement is about giving customers peace of mind when making new bookings or changing an existing booking.

"We're committed to our guests during these uncertain times and we're proud to offer flexibility for travel until 30 June 2021," he said.

"We've seen many travellers' plans impacted by domestic border restrictions and so we're here to give them comfort when booking a Virgin Australia flight that they'll be able to change their travel date if they need to.

"With a vaccine on the way, coupled with the fantastic way Australians have managed the pandemic, we're optimistic that border restrictions will be lifted in the not-too-distant future. Our extended flexibility will help to give travellers the confidence they need to make a booking and plan that long-awaited holiday or family reunion, knowing that the booking is protected.

Along with the more generous booking flexibility, Virgin Australia will drop 300,000 sale fares starting at just \$69, based on a one-way Economy fare. Fares will be on sale from 4.00pm until 11.00pm AEDT today, unless sold out prior. The sale fares are being made available as part of today's Happy Hour sale, which is held weekly each Thursday.

"We're offering fares from \$69 including checked baggage, seat selection, and Velocity Points, to help the tourism industry rebound and recover, and get Aussies back in the sky to explore our wonderful country.

"We're committed to offering Australian travellers great value fares and we'll continue to hold our weekly Happy Hour sales each Thursday where customers can expect to find a selection of one-way domestic fares under \$100," he said.

Economy fare highlights:

- Sydney Byron Bay/Byron Bay Sydney from \$69 one-way
- Melbourne Launceston/Launceston Melbourne from \$75 one-way
- Melbourne Newcastle/Newcastle Melbourne from \$79 one-way
- Melbourne Adelaide/Adelaide Melbourne from \$90 one-way
- Melbourne Hobart/Hobart Melbourne from \$95 one-way
- Brisbane Melbourne/Melbourne Brisbane from \$129 one-way
- Melbourne Cairns/Cairns Melbourne from \$159 one-way
- Perth Darwin/Darwin Perth from \$189 one-way

Happy Hour fares are available for select travel dates and destinations from 18 January – 5 June 2021.

Happy Hour sale bookings can be made at: <u>https://specials.virginaustralia.com/au/sale/happy-hour</u> [3]

[1] Changes must be made before the travel date or before 30 June 2021 (whichever is sooner). Change fees waived for bookings made on or before 31 March 2021, for travel up to 30 June 2021. Fare differences may apply. See virginaustralia.com for full terms and conditions.

[1] Fares are on sale from 4:00pm until 11:00pm AEDT 14 January 2021, unless sold out prior. For travel on selected dates between 18 January 2021 and 5 June 2021 (inclusive). Travel periods and conditions apply. \$69 price point based on a one-way Getaway Economy fare from Sydney to Ballina-Byron. Other referenced fare prices based on one-way Getaway Economy fares from departure destinations. Subject to availability. Fare prices are in AUD. All payments made by debit/credit card are subject to a payment surcharge. Full terms and conditions at www.virginaustralia.com [4].

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