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## [Virgin Australia Business Class and Cabin Crew named best in the world](#) [2]



Virgin Australia has today been recognised for the best Business Class and best Cabin Crew by leading airline safety and product rating review agency, Airline Ratings.

The Best Cabin Crew award recognises the incredible service and professionalism provided by Virgin Australia's Cabin Crew. It is the third year in a row that the airline has received this award.

Virgin Australia's flagship Business Class experience 'The Business', available on board the airline's Boeing 777-300ER and Airbus A330-200 fleet, was awarded Best Business Class. It features individual and private suites in a 1-2-1 configuration with direct aisle access and Luke Mangan designed menus. Boeing 777 aircraft also feature a Business Class Bar hosted by Virgin Australia Cabin Crew and the largest in-flight entertainment screen flying between Australia and North America.

John Thomas, Group Executive Virgin Australia Airlines, said: "We are very proud to once again have our incredible Cabin Crew recognised for being the best in the world.

"Every time you step on a Virgin Australia aircraft, our Cabin Crew's infectious enthusiasm and commitment to providing great service is evident.

"We are also delighted to have our new Business Class experience recognised as second to none. Each touch

point was considered in the design of the Business Class suite, and our Cabin Crew bring ‘The Business’ to life for guests travelling on our Airbus A330 and Boeing 777 aircraft.”

Geoffrey Thomas, Airline Ratings Editor-in-Chief, said: “Virgin Australia’s cabin crew treat every passenger whether in row 1 or at the back of the aircraft as a special guest. Their commitment to their passengers is outstanding and is a benchmark of what cabin service should be.

“Virgin Australia’s new Business Class suite on its Boeing 777s and Airbus A330s is outstanding and far more first than business. With it, the airline now has a product that matches its flight attendants in-flight service.”

Designed by prestigious London agency tangerine, ‘The Business’ has already won a Good Design Award 2016 and a Red Dot Award 2016, and was one of three finalists in the Cabin Concepts category at the Crystal Cabin Awards 2016. An interactive virtual tour of the new Business Class cabin on board a Boeing 777 aircraft is available on [Google Street View](#) [3].

For more information about Airline Ratings’ Airline Excellence Awards, visit [www.airlineratings.com](http://www.airlineratings.com) [4]



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