

28 February 2014 | [Operations](#) <sup>[1]</sup>

## **Virgin Australia unveils new Melbourne lounge** <sup>[2]</sup>

Virgin Australia has officially unveiled its new Melbourne lounge, designed to enhance the travel experience for leisure and business travellers out of this important hub. The six-month transformation project has seen the existing space double in size to become the most expansive lounge in Virgin Australia's network and feature new service elements including a Wine Bar and an Espresso Bar. The airline has also launched its first Premium Valet service at Melbourne domestic airport, allowing guests to drop off their car seamlessly before their flight. Virgin Australia Chief Customer Officer, Mark Hassell said: "As one of Australia's key corporate hubs and a popular leisure destination, Melbourne is a very important focus for us. "We are delighted to unveil our newly transformed Melbourne lounge, which provides our guests with more areas to relax, refuel and recharge in a stylish and contemporary setting. "We are constantly looking for new ways to take the airport experience to the next level and are pleased to offer our first in-lounge Wine Bar and Espresso Bar, giving a unique world-class service experience to our guests. Virgin Australia will continue to enhance the Melbourne lounge experience, opening its first 'Premium Exit' in July this year. Located within the lounge, the dedicated security screening point will allow guests to move seamlessly to their departure gate. "We know that time is of the essence for many travellers and we look forward to introducing this innovative service, allowing them to save time and enjoy more of the lounge prior to their flight", Mr Hassell said. The 1209m2 lounge seats 604 guests and features:

- All day-dining and barista service;
- Two meeting rooms;
- A Wine Bar, offering a premium selection of wine and beer;
- An Espresso Bar;
- Business services including complimentary Wi-Fi, power, PCs and printers;
- Entertainment options including newspapers, premium magazine titles; and 10 high-definition televisions featuring FOXTEL and free-to-air programming.

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