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Virgin Australia Newsroom

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[Home](#) > Virgin Australia wins Best Cabin Crew for the fifth time in a row, voted among the Top 10 airlines in the world

31 May 2023 | [Customer](#) ^[1]

Virgin Australia wins Best Cabin Crew for the fifth time in a row, voted among the Top 10 airlines in the world ^[2]



Wednesday, 31 May 2023: Virgin Australia has been awarded Best Cabin Crew for the fifth time in a row in the AirlineRatings.com 2023 Airline Excellence Awards and named number seven in the Top 10 airlines category.

Judged by editors with over 200 years of combined aviation experience, the Airline Excellence Awards recognises the gold standard in the airline industry with more than 350 airlines considered against a strict criterion spanning passenger comfort, innovation, value and safety.

Virgin Australia Group CEO, Jayne Hrdlicka said the awards reinforce the confidence guests have when choosing to fly Virgin Australia, with the airline delivering excellence in service and safety standards year in, year out.

“There is no doubt this achievement is down to our amazing people who are at the heart of everything we do. It reflects our commitment to delivering consistently outstanding service and the wonderful experiences our cabin crew team bring to life every time you step onboard,” she said.

“We’ve rebuilt the airline from the ground up and continued to invest in areas that truly matter to our guests, and I am incredibly proud this has once again positioned us as one of the top

ten airlines globally in the AirlineRatings.com Airline Excellence Awards.

“This is testament that our irreverent challenger spirit continues to resonate with travellers, and the future is incredibly bright for Virgin Australia,” she said.

Virgin Australia holds a seven-star rating with AirlineRatings.com, which delivers expert safety ratings for airlines around the world.

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NOTES TO THE EDITOR

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[1] <https://newsroom.virginaustralia.com/news/79> [2] <https://newsroom.virginaustralia.com/release/virgin-australia-wins-best-cabin-crew-fifth-time-row-voted-among-top-10-airlines-world>

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