

20 July 2021 | [Customer](#) <sup>[1]</sup>

## **Virgin Australia CEO statement on 2021 AirlineRatings.com Airline Excellence Awards** <sup>[2]</sup>



Virgin Australia Group CEO Jayne Hrdlicka has welcomed the awarding of Best Cabin Crew for the fourth consecutive year at the industry-led AirlineRatings.com Airline Excellence Awards.

Virgin Australia was also named among the top twenty airlines in the world, achieving a seven-star safety rating and demonstrable leadership in innovation and passenger comfort.

"At Virgin Australia it is our people who make the difference. We know many of our guests are going through a challenging time with the pandemic and everyday our team goes the extra mile to make their journey as easy and enjoyable as we can," said Ms Hrdlicka.

"This award acknowledges our commitment to delivering experiences our guests love and is testament to what makes us Australia's most loved airline.

"I am proud to lead such an extraordinary group of people who have today been recognised by industry peers for delivering the very best cabin crew service in the world."

Judged by industry experts with over 100 years of experience, the awards bring together four major international industry and government safety audits alongside demonstrable leadership in the areas of innovation, value and passenger comfort.

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